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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the U.S. Application of

Nancy BRYANT, et al.

Group Art Unit: 3624

U.S. Serial No.: 09/553,449

Examiner: Subramanian, N.

Filed: April 19, 2000

For: GLOBAL METHOD AND SYSTEM FOR PROVIDING ENHANCED
TRANSACTIONAL FUNCTIONALITY THROUGH A CUSTOMER TERMINAL

Commissioner for Patents
U.S. Patent and Trademark Office
2011 South Clark Place
Customer Window, **Mail Stop Non-Fee Amendment**
Crystal Plaza Two, Lobby, Room 1B03
Arlington, VA 22202

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FEB 23 2004
GROUP 3600

AMENDMENT

Sir:

Responsive to the Office Action from the Patent Office (PTO) mailed August 13, 2003,
please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this
paper.